Fellowship Square Mesa:

Digital Transformation of Independent Senior Living Experience

Maximizing Time and Enhancing Security with Proxess®

MANAGING ACCESS BEFORE PROXESS

Fellowship Square Mesa, located near the Superstition Mountains in Mesa, AZ, provides services for independent living, assisted living and memory care residents with 333 housing units across multiple buildings on campus. With an average resident age of 86, asking residents to carry both a fob and a brass key to access their units had created frustration and excessive labor costs for security and maintenance personnel due to near constant resident lockout situations. Additionally, their current, soon-to-be-obsolete electronic access control system required administrators spend many hours visiting locks, adding users and retrieving activity logs. “Every time we needed to add a new user, a new lock or retrieve activity logs we had to physically visit all of the locks, costing us hours of time,” lamented Jon Scott Williams, Executive Director of Fellowship Square Mesa.

FINDING PROXESS

Mr. Williams and his team invested heavily in due diligence when searching for a new electronic access control system. Jon Scott sought feedback from his network of other Christian care facilities as well as from his current security and network system provider, Will Peterson with Unwired Engineering, who introduced Fellowship Square Mesa to Proxess. After a diligent review process, Proxess was chosen for their new electronic access control system. “We compared potential replacement systems item by item, checklist by checklist and Proxess came out on top,” stated Jon Scott.

WORKS BY MAGIC

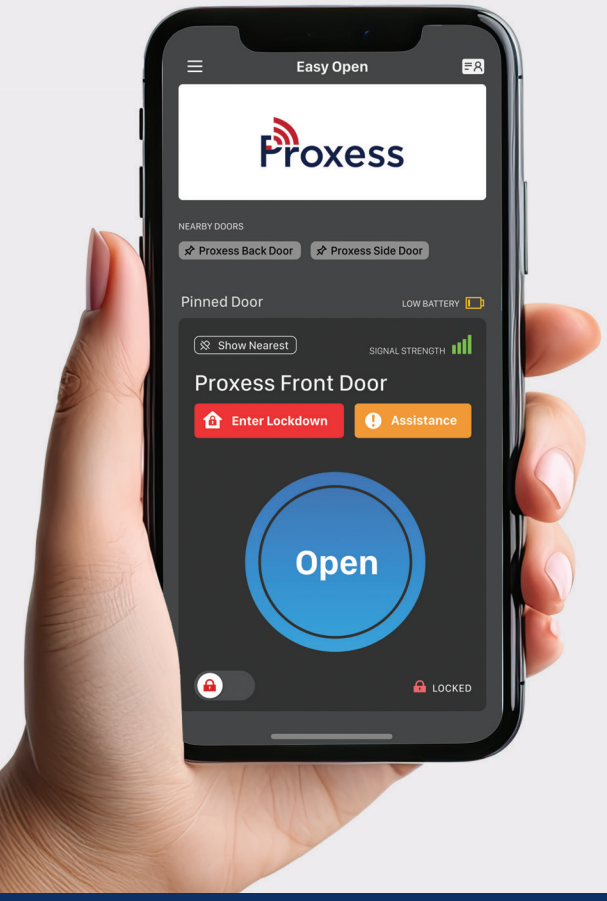
With Proxess, multiple credentials have been reduced to one, simplifying the resident experience and equipping the Fellowship Square Mesa security team to solve multiple perplexing challenges and allowing them to better prioritize their time. Proxess has eliminated the scenario in which security was taking valuable time away from assisting in potentially life saving activities to help with lockouts. “With Proxess we can easily press one button remotely, it works by magic, and the doors unlock,” Jon Scott remarked. Additionally, Proxess helped streamline the housekeeping appointment schedule, allowing for just-in-time remote access saving hours of staff downtime per week.

SIMPLICITY ABOVE ALL ELSE

Leveraging the unique “network-on-credential” architecture, Jon Scott and his team enjoy the simplicity of adding users and retrieving full activity logs of every door remotely in seconds further maximizing their time and resources. Micheal Hooker, Facilities Manager for Fellowship Square Mesa, has found the simplicity of Proxess to be its greatest feature. “The ease, simplicity and quickness of the Proxess system allow me to lockdown the campus with just a click of button on my computer, if needed, without ever having to visit the locks.”

UNPARALLELED SERVICE AND SUPPORT

Service and support have become a crucial part of deploying the new Proxess system comprised of hundreds of locks and secure perimeter openings throughout the Mesa campus for Jon Scott and his team. “I can’t think of a company that supports their equipment any better. They are easy to talk to, readily available and we are very satisfied with the support from Proxess,” remarked Jon Scott.



Proxess

spokenote

Electronic Access Control **for ALL Doors**

... for about the price of a standard Grade 1 Lock

No Keys, No Wires, No WiFi and No IT Required!

Typically, electronic access control doors are only deployed on perimeter doors because of cost and complexity... until now. Proxess® now provides all the features of a typical electronic access control system (door and access schedules, audit trails, instant e-rekeys, etc.) for all door applications at a price similar to a standard Grade 1 lock.

Simply issue electronic keys to be turned on or off at the times and days you define and never worry about tracking down people to issue or retrieve keys or rekey ever again. You can assign these e-keys from anywhere...work, home or a beach in Cabo without visiting the lock.

Grade 1: Cylindrical, Mortise, Panic, Storefront	Remote Administration
Cylindrical: Installs in Standard Door Prep	Remote Credential Issuance
Pick-Resistant, SFIC, Restricted Keyway	Android or iPhone, Phone App or Server-Based
Indoor/Outdoor	4AA Batteries: over 75k transactions (3-4 yrs)
Monitored Emergency Key Override	Audit Reports: Door, User, Date, Time, Battery Life
Programmable Lock and Unlock Schedules	Dual Credential Option: BLE, RFID/NFC
User Access Time Schedules	Credential Options: Mobile Key, Card, Fob
Real-Time Audit Reporting	DESFire EV2/3
Unlimited Doors, Unlimited Users	Security: 6 layers of security/encryption
Immediate e-Rekeying	Lockdown Options: Local, Vicinity or Global
Software: Mobile (cloud) or Server Options	Extensive System Notifications

SIMPLE:
Anyone can manage the system. All you need is a lock and a phone. Installs in less than 10 minutes in standard prep doors!

SECURE:
Unhacked DESFire EV2/3 keyfobs, cards and mobile keys with 6 layers of security and encryption.

SCALABLE:
Unlimited doors, users and operators

AFFORDABLE:
Similar to the price of standard Grade 1 locking hardware

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