LEADING A WIRELESS LOCK REVOLUTION

COMMUNITY CASE STUDY

City of Lakeville Parks & Recreation

Modernizing Access for a Growing Community

A Parks Access Transformation

CUSTOMER PROFILE

City of Lakeville Parks & Recreation | Minnesota

Nearly 100 city parks and park facilities | Over 150 Miles of walking and biking trails | More than 1,800 acres of public parks and open space

OUTGROWING BRASS KEYS

The City of Lakeville Parks & Recreation manages a growing network of parks, athletic facilities, concession buildings and community-use spaces. As facility usage expanded, managing access through traditional brass keys became increasingly difficult for Mark Kruse, Parks Superintendent, and his team. Lost keys, former users retaining access and the administrative burden of issuing and recovering keys created significant security and operational challenges. **"We had so many lost keys, and people that were just randomly out in the city still had keys to buildings and were gaining access. We couldn't control it anymore."**

RETHINKING ACCESS ACROSS THE PARK SYSTEM

While exploring options to improve facility security and simplify access management, Lakeville partnered with GAPPA Security Solutions and Proxess to pilot a new approach. Following a successful test installation, the city deployed Proxess across its park system, replacing traditional key management with secure electronic credentials and mobile access.

TRANSFORMING THE WAY FACILITIES ARE MANAGED

Today, Lakeville Parks & Recreation has reduced physical key issuance by more than 99 percent while improving security, operational efficiency and user convenience. Automated facility schedules have eliminated daily lock and unlock routines for many locations. Renters, contractors and athletic associations receive access only when needed, while staff can quickly grant, modify or revoke credentials without distributing brass keys. **"Our confidence in security is significantly higher than what it used to be...it's just easier to either provide or deny access."** Proxess has become a strategic tool for improving security, reducing operational costs and delivering a better experience for staff, partners and community users across a growing park system.

KEY RESULTS

- ✓ **99% Reduction in Physical Key Issuance**
- ✓ **Automated Restroom & Facility Access Management**
- ✓ **Simplified Access for Renters, Contractors & Associations**

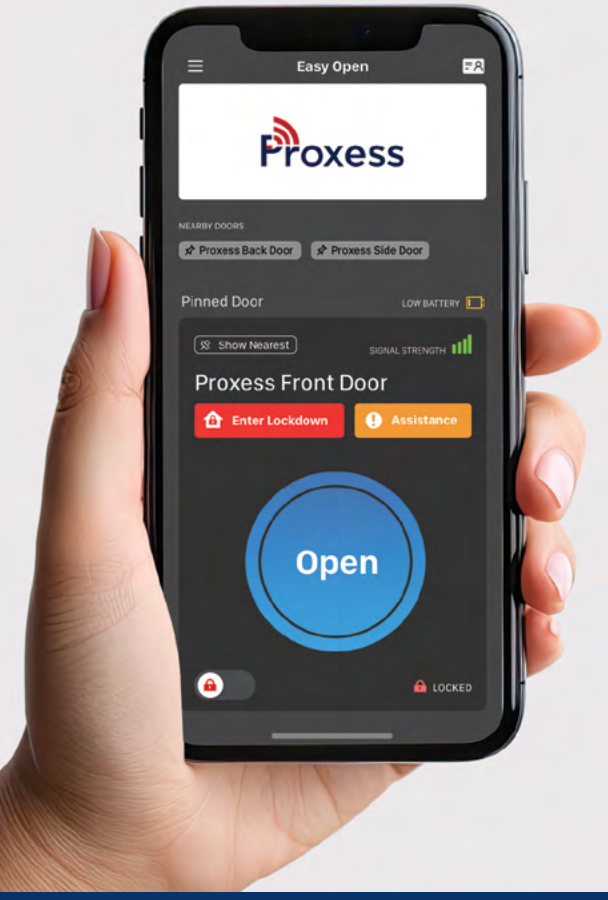
"Our one word to describe Proxess is...

Simplified."

— Mark Kruse,
Parks Superintendent

Proxess

info@proxess.com | 303.317.6656 | **proxess**.com

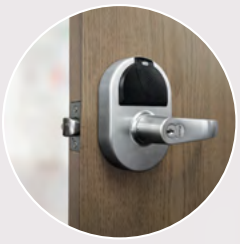


Proxess

spokenote

Electronic Access Control **for ALL Doors**

... for about the price of a standard Grade 1 Lock



No Keys, No Wires, No WiFi and No IT Required!

Typically, electronic access control doors are only deployed on perimeter doors because of cost and complexity... until now. Proxess® now provides all the features of a typical electronic access control system (door and access schedules, audit trails, instant e-rekeys, etc.) for all door applications at a price similar to a standard Grade 1 lock.

Simply issue electronic keys to be turned on or off at the times and days you define and never worry about tracking down people to issue or retrieve keys or rekey ever again. You can assign these e-keys from anywhere...work, home or a beach in Cabo without visiting the lock.

Grade 1: Cylindrical, Mortise, Panic, Storefront	Remote Administration
Cylindrical: Installs in Standard Door Prep	Remote Credential Issuance
Pick-Resistant, SFIC, Restricted Keyway	Android or iPhone, Phone App or Server-Based
Indoor/Outdoor	4AA Batteries: over 75k transactions (3-4 yrs)
Monitored Emergency Key Override	Audit Reports: Door, User, Date, Time, Battery Life
Programmable Lock and Unlock Schedules	Dual Credential Option: BLE, RFID/NFC
User Access Time Schedules	Credential Options: Mobile Key, Card, Fob
Real-Time Audit Reporting	DESFire EV2/3
Unlimited Doors, Unlimited Users	Security: 6 layers of security/encryption
Immediate e-Rekeying	Lockdown Options: Local, Vicinity or Global
Software: Mobile (cloud) or Server Options	Extensive System Notifications

SIMPLE:
Anyone can manage the system. All you need is a lock and a phone. Installs in less than 10 minutes in standard prep doors!

SECURE:
Unhacked DESFire EV2/3 keyfobs, cards and mobile keys with 6 layers of security and encryption.

SCALABLE:
Unlimited doors, users and operators

AFFORDABLE:
Similar to the price of standard Grade 1 locking hardware

8100 Southpark Way, Unit A3 | Littleton, CO 80120 | 303.317.6656 | **proxess**.com