



## Chilton Community Properties: Improving Security for Families



### A Quantum Leap in Tenant Access

#### BRASS KEY ACCESS WAS A BIG PROBLEM

Located in Chilton, WI, Chilton Community Properties manages multiple sites representing dozens of subsidized apartment-style housing units in addition to a 32-unit single-story, secured building in which their administration offices reside. "When I first took over this job 12 years ago, when tenants moved out and keys were not returned, the process was to swap existing locks from other locations and that always made me nervous," explained recently retired Executive Director, Colleen Connors. "We had no idea how many keys were out there and to how many locks." The Chilton Communities Properties team was also paying to have locks repinned creating additional time-consuming expenses. They knew they needed a better solution for their brass key access control system.

#### FINDING PROXESS®

During the WAHA (Wisconsin Association of Housing Authorities) Fall Convention in 2023, Colleen reconnected with Greg Smit with Gappa Security Solutions. "Four to five years ago we started talking with our security provider, Gappa Security Solutions, about our internal door and lock security system and finding a way to upgrade it. Unfortunately, nothing at that time was affordable," Connors recalls. After the Gappa team introduced Colleen and her team to the Proxess technology platform at WAHA 2023 and Proxess' ability to bring electronic access control to ALL doors with NO IT REQUIRED for about the price of a grade 1 keyed lock, Colleen knew they had found the solution to their lingering brass key access control problem.

#### FROM ANALOG TO DIGITAL

Day one of the Proxess installation was incredibly efficient and quickly put Colleen and her team at ease. "We were expecting to spend days and days on programming and figuring out how a new system works, but we knew within the first few minutes that Proxess was completely different," Connors recalled. She continued, "We were adding doors in our office in the LoxIQ App and the Gappa team was installing locks at the same time in subzero temperatures in mid-January. Within just a few minutes our tenants were ditching brass keys and they were receiving email invitations from us to start immediately using their mobile phone as their key to their new Proxess locks!"

#### THE BENEFITS PROXESS

When compared with their previous brass key access control system, Chilton Community Properties discovered several immediate benefits of the Proxess access control system including ease of use, happy tenants, increased security and significant time savings. "I have not heard of a single complaint," Connors stated more than 6 months after implementing the first round of Proxess locks for their family unit apartment-style complexes. Connors even recalls some tenants calling her to thank her for the new Proxess lock system, "They were thankful because they felt more secure and everything worked with one Proxess credential." When asked what she would say to other Housing Authority leaders about Proxess she commented, "If you are even remotely thinking about keyless entry for units, you should consider Proxess. The price is incredibly affordable and you can manage it from anywhere!"



# Electronic Access Control Functionality for ALL Doors

CYLINDRICAL



MORTISE



STOREFRONT



PANIC TRIM



End-users face a dilemma when choosing how to handle the locking hardware and access control doors in their facility. Key control is almost impossible to maintain due to lost, stolen and duplicated keys. However, controlling more than a few doors with traditional/legacy electronic access control systems, at thousands per door, is simply not feasible for most budgets.

**What if you could provide the security of an electronic access control system for about the same price as most Grade 1 locks? That is what a Proxess system provides.**

### Here's how it works...

Typical electronic access control doors require many expensive and labor-intensive parts. Proxess simplifies these challenges centered around a family of wireless intelligent locking hardware.

As the foundation for a Smart Locking System, our all-in-one electronic locksets include a monitored emergency key bypass and provide local lockdown for each door. All the standard security components are integrated, including:

- High security card reader
- Electronic lock
- Door position notification
- Request to exit detector and switch

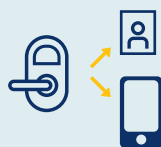
Further, the lock installs in a standard cylindrical door prep in minutes (mortise, three added 5/8" holes) so there are no unsightly holes to drill in the door. Imagine the time and labor costs saved when compared to traditional electronic access control systems. And, this is not just a typical smart lock. Proxess' unique system architecture provides users the choice to:

Connect by BLE at each door



Bluetooth Smart to Proxess Sync - Uploads Audits & Events

Automatically deliver transactions to the software using our Network-on-Card technology



Card Use Audits & Lock Events Written to Credentials

Connect On-Demand by adding BLE bridges



Bluetooth Smart to Bridge with Audits, Alarms & Updates

Connect on-line, in real-time through PoE and WiFi



Online, Real-time Doors