LEADING A WIRELESS LOCK REVOLUTION

COLLEGE HOUSING CASE STUDY

Bowles Hall at UC-Berkeley:

A Student Room Access Transformation

Revolutionizing the Student Housing Experience with Proxess®

THE STATUS QUO HAD FALLEN SHORT

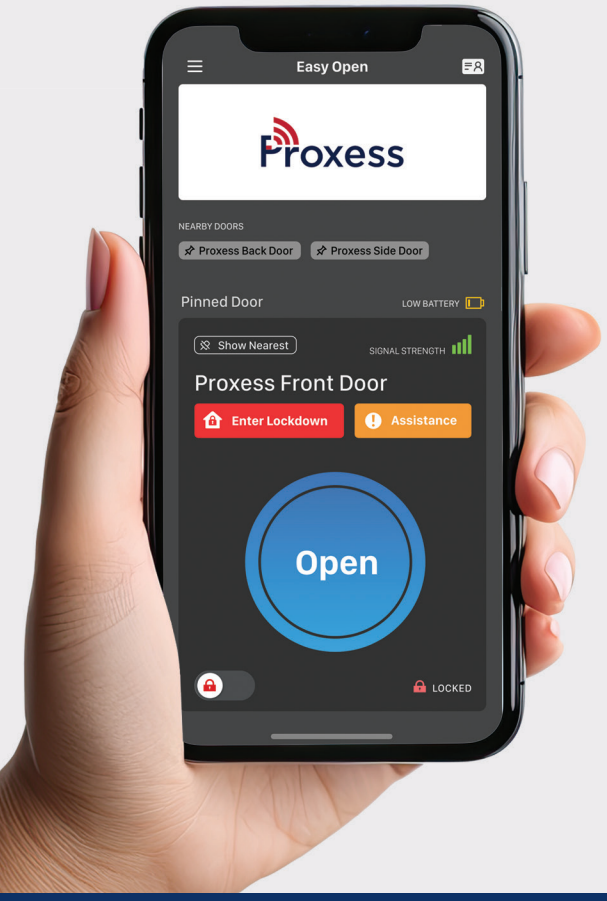
Bowles Hall Residential College, founded in 1929, is the only residential college at UC Berkeley. With approximately 191 student residents, Bowles Hall offers a premier co-ed four-year housing experience on the beautiful University of California-Berkeley campus. Before Ernesto Bastidas, Housing Operations Director for Greystar at Bowles Hall, found Proxess he and his team were dealing with several significant challenges related to the existing electronic locks on student rooms. With no audit trail for lock transactions, frustrations with student lock outs, limited support, outdated software and escalating costs to maintain the existing system, Ernesto and the Greystar management team decided it was time for a change. **"We were looking for a new lock system that could reduce lockouts, allow for mobile key use by students and staff, increase student safety, offer easy system management and ensure much better support,"** Bastidas recalled.

AN ADVANCED TECHNOLOGY PLATFORM EMERGES

In the process of gathering multiple bids for a new system, Ernesto found Proxess and after the initial product demonstration was impressed with the capabilities, product design, simplicity and affordability of the Proxess network-on-credential technology platform. Once the Bowles Hall Board approved the new Proxess electronic access control system for the student rooms, Ernesto and his team were excited to get started as soon as the students left for summer break, but before the summer campers arrived. And because Proxess does not need WIFI or have need for IT infrastructure, more than 120 new Proxess mortise locks were installed and operational in less than one week. Getting Proxess up and running at Bowles Hall proved simpler than even Ernesto imagined. **"We really received remarkable customer service from Proxess first in getting us trained on their ProxessIQ™ Software and then whenever we had any questions or challenges related to managing our new system. The level of support we received was exactly what we needed,"** Bastidas shared.

DELIVERING AN UNMATCHED STUDENT HOUSING EXPERIENCE

The quantum leap in the student experience that Proxess has provided for Bowles Hall has been transformational. With the Proxess Mobile Key in the form of a secure app on their mobile phones, Bowles Hall residents can securely access their rooms easily with their mobile devices. This mobile access capability has really changed the dynamic within the student community. "The students locking themselves out of their room is way down versus previous years. Plus, the students love using their phone as their room key" Ernesto excitedly recalled. He continued, **"With the Proxess system, when the students use their mobile phone to access their room the audit trail is sent back to the software in real time using the cell/data/wifi connection of the mobile phone. Mobile key access with Proxess has improved the student experience, safety and accountability for everyone."**



Proxess

spokenote

Electronic Access Control **for ALL Doors**

... for about the price of a standard Grade 1 Lock

No Keys, No Wires, No WiFi and No IT Required!

Typically, electronic access control doors are only deployed on perimeter doors because of cost and complexity... until now. Proxess® now provides all the features of a typical electronic access control system (door and access schedules, audit trails, instant e-rekeys, etc.) for all door applications at a price similar to a standard Grade 1 lock.

Simply issue electronic keys to be turned on or off at the times and days you define and never worry about tracking down people to issue or retrieve keys or rekey ever again. You can assign these e-keys from anywhere...work, home or a beach in Cabo without visiting the lock.

Grade 1: Cylindrical, Mortise, Panic, Storefront	Remote Administration
Cylindrical: Installs in Standard Door Prep	Remote Credential Issuance
Pick-Resistant, SFIC, Restricted Keyway	Android or iPhone, Phone App or Server-Based
Indoor/Outdoor	4AA Batteries: over 75k transactions (3-4 yrs)
Monitored Emergency Key Override	Audit Reports: Door, User, Date, Time, Battery Life
Programmable Lock and Unlock Schedules	Dual Credential Option: BLE, RFID/NFC
User Access Time Schedules	Credential Options: Mobile Key, Card, Fob
Real-Time Audit Reporting	DESFire EV2/3
Unlimited Doors, Unlimited Users	Security: 6 layers of security/encryption
Immediate e-Rekeying	Lockdown Options: Local, Vicinity or Global
Software: Mobile (cloud) or Server Options	Extensive System Notifications

SIMPLE:
Anyone can manage the system. All you need is a lock and a phone. Installs in less than 10 minutes in standard prep doors!

SECURE:
Unhacked DESFire EV2/3 keyfobs, cards and mobile keys with 6 layers of security and encryption.

SCALABLE:
Unlimited doors, users and operators

AFFORDABLE:
Similar to the price of standard Grade 1 locking hardware

8100 Southpark Way, Unit A3 | Littleton, CO 80120 | 303.317.6656 | **proxess**.com