PROXESS, LLC LIMITED WARRANTY

Thank you for your purchase. In our commitment to uncompromising product quality, we provide a limited warranty on our products as detailed here. There is a 5-Year Limited Warranty on mechanical products and a 2Year Limited Warranty on electronics and finishes. Auxilliary Products are subject to a 3-year Limited Warranty. We warrant our Products to be free from manufacturing defects that cause a Product to fail in its intended purpose. These limited warranties are exclusive to the original end user/purchaser of the Product(s) and void any other warranty, written or oral. If a Proxess Product should become defective within the warranty provisions, we will elect to repair or replace it free of charge, at our option, subject to this Limited Warranty. This warranty is exclusive and voids any other warranty, written or oral.

This warranty does not include removable or expendable parts that can wear out from normal use and which are warranted from defects in materials and workmanship for ninety (90) days from the date of purchase. Further, we will not otherwise warrant damage due to Product abuse, misuse, your failure to follow instructions on use, improper maintenance, alteration, or normal wear and tear, including erosion or corrosion. Also, you understand that use of our Products may cause personal injury. In the event use of a Product results in the need for medical attention by you or another, you, as the purchaser, assume all costs thereof without any right of contribution or recovery from Proxess, LLC.

We will not process a warranty claim without compliance with our RMA Policy which can be viewed on the Sales Policies posted under Support Documents on our website. Products will be returned to the sender un-repaired if an RMA number is not included. Please request an RMA number from RMA@Proxess.com to complete the form below, which should be included with your return shipment. It is the sender's responsibility to pay for shipment to Proxess. If the Product is determined to fall under warranty, we will pay for shipping back to the customer, if any. Should we deem a Product non-warranty, we will contact the sender for authorization to repair the Product and make arrangements for payment. Please contact Proxess for answers to questions or for a Return Authorization Number and return instructions at 303-317-6656 or e-mail: RMA@Proxess.com.

EXCEPT AS WARRANTED ABOVE, PROXESS, LLC EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, EXPECTED OR INTENDED RESULTS, INCLUDING ALL PARTS, AND NON-INFRINGEMENT
OF INTELLECTUAL PROPERTY WITH RESPECT TO THE PRODUCT. IN NO EVENT WILL PROXESS, LLC BE RESPONSIBLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, REGARDLESS OF WHETHER WE RECEIVED NOTICE OF SUCH DAMAGES.

Some states or countries do not allow for some of the warranty limitations above so some of these limits may not apply to you. In this event, the maximum amount recoverable, including attorneys' fees and costs, is the amount you paid for the product. You may have other specific legal rights that vary state-to-state or country-tocountry. For further information, or if you have questions about a defective product, please contact Proxess, LLC at RMA@Proxess.com or by mail at 8100 Southpark Way Suite A4, Littleton, CO 80120.

RMA #   _____

DATE   _____

ORIGINAL PO # _____

RMA REQUEST FORM

Fill out the form below completely. All receipts should be attached to the form and emailed to rma@proxess.com.

COMPANY NAME _____

CONTACT NAME _____

PHONE AND/OR EMAIL _____

NEW PO # (IF NEEDED) _____

SHIP TO ADDRESS   **BILL TO/ CREDIT ADDRESS**

_____   _____

_____   _____

_____   _____

RETURN TYPE

☐ REPAIR   ☐ ADVANCE REPLACEMENT   ☐CREDIT   ☐STOCK RETURN (20% RESTOCK FEE)

REASON FOR RETURN (REQUIRED) _____

_____

_____

SPECIAL INSTRUCTIONS (IF ANY) _____

QUANTITY	PROXESS PART #	DESCRIPTION	UNIT PRICE